Service	Description	Campuses with Service Web-enabled	Web Solution
ADMISSIONS			
Complete and submit admissions application	A student would be able to complete and submit their application on-line. They would be able to save an incomplete application for future completion and submission.	ASU (wfs), ECU (cust), FSU (wfs), NCSU (cust), UNCA (embark.com), UNCCH (cust), UNCG (installed banner), UNCW (wfs), WCU (cust)	SCT Web For Students / Prospective Student Portal
Pay application fee	When submitting their admission application the student would be able to pay their fee on-line via credit or debit card. The system would accept or decline the card and the student's application would be submitted.	ASU (wfs&tnet), NCSU (cust), UNCA (embark), UNCCH Grad School (cust), UNCW (wfs&tnet)	SCT Web For Students & Touchnet Payment Gateway / Prospective Student Portal
Check status of application	Students would be assigned a password when submitting their application on-line or be mailed one after sending in a paper application. Students could then use this password to check the status of their application on-line to see if there is any application information missing and if there has been an admission decision made.	ASU (wfs), FSU (wfs), NCSU (cust), UNCCH (cust), UNCC, UNCG (installed banner), UNCW (wfs)	SCT Web For Students / Prospective Student Portal
FINANCIAL AID			
View information on financial aid	Student would be able to view information about financial aid programs and policies as well as the aid that they are eligible to receive.	ASU (wfs), ECU (cust), FSU (wfs), NCAT (cust), NCSA (wfs), NCSU (cust), UNCA (wfs), UNCCH (cust), UNCC, UNCG (cust), UNCP (cust), UNCW (wfs), WCU (wfs)	SCT Web For Students / Prospective Student Portal
Use 'financial aid estimator'	Students would be able to do "what-if" scenarios with their financial aid award to see what they are eligible to receive as well as how changes to certain inputs, like credit load, will affect their financial aid award.	FSU (wfs), NCSU (link), UNCA (wfs), UNCC, UNCG (link), UNCW, WCU (link)	Collaborative Development & SCT Web For Students / Prospective Student Portal
View satisfied and unsatisfied requirements	Students would be able to log into a Web page and see the information they still must submit to the Financial Aid office before their financial aid application is complete.	ASU (wfs), FSU (wfs), NCSU (cust), UNCA (wfs), UNCG (banner), UNCCH (cust), UNCW (wfs)	SCT Web For Students / Prospective Student Portal
View status of financial aid account	Students would be able to get information about their financial aid for each term.	ASU (wfs), FSU (wfs), NCSA (wfs), UNCA (wfs), UNCG (banner), UNCCH (cust), UNCW (wfs), WCU (wfs)	SCT Web For Students / Prospective Student Portal
RESIDENTIAL LIFE			
Complete and submit housing application	Student would be able to complete and submit their application form for housing on-line.	NCSU (cust), UNCCH (cust), UNCG (cust)	Collaborative Development / Prospective Student Portal
Select roommate/hall/room and receive assignment	Students would be able to select their roommate and view information about a person including their interest and area of study to make a good match. They would also be able to indicate their preferences for residence hall, floor and room. They would receive notification of what they've been assigned via e-mail.	NCSU (cust), UNCCH (cust) - just have request hall, roommate, etc. capability, ECU (cust), UNCG (cust) - just have receive/view assgnmt capability	Collaborative Development / Prospective Student Portal
Assist in search for off-campus housing	Student would be able to post available and desired off-campus housing opportunities as well as view postings.		Collaborative Development / Prospective Student Portal
TRANSFER STUDENT SERVICES			
Conduct course articulation of student's transcript from another institution	Students would have their transcript evaluated to determine which courses they have already taken are eligible to transfer into the institution.		Collaborative Development, DARS or Degree Navigator / Propective Student Portal
Conduct lookup on course articulation (equivalencies)	Students who are transferring would be able to find out what course equivalencies apply to the courses they are transferring the University by looking up transfer articulation equivalencies over the Web.	NCSU (cust), UNCG (cust), UNCCH (cust)	Collaborative Development, DARS or Degree Navigator / Propective Student Portal
Conduct lookup for recommended transfer programs	Students could determine how the courses transferring into the school apply towards a degree program.		Collaborative Development, DARS or Degree Navigator / Propective Student Portal

Service	Description	Campuses with Service Web-enabled	Web Solution
ADVISING			
Receive academic advising	Students could send information about the courses they are deciding to take to their advisor (or 'virtual Advisor') to get feedback and counseling. On-line tools that could help facilitate this exchange could include an on-line portfolio, course planner, and email.	NCSU (via e-mail), UNCCH (cust)	Collaborative Development & Campus Pipeline
Receive notification of academic advisor assignment	Students would be able to view information about their academic advisor and how to best contact them. The system could also email this information to the student when the advisor assignment is made.	NCSU (via e-mail), UNCCH has advisor information and office hours on Web	Collaborative Development
View information on advising	All the information that students use to choose courses could be placed on-line for them to use to make better decisions on course selection. View information on objectives of advising/relationship with advisors/policies/procedures.	ASU (cust), NCSU (cust), UNCG (cust), UNCW (wfs)	Collaborative Development
Receive career advising	Students could send information about their career goals to their advisor to get feedback and counseling. On-line tools that could help facilitate this exchange could include an on-line portfolio and email.	NCSU (cust)	Collaborative Development
Receive tutoring	Students would be able to send email to individuals asking them questions about different subjects and then receive a timely answer to their questions.	NCSU (cust)	Collaborative Development
Receive personal advising	Students could send information about their personal issues and get counseling. On-line tools that could help facilitate this exchange could include an on-line forms and email.	NCSU (cust)	Collaborative Development
CAREER SERVICES			
Post resume	Students would be able to post a resume for viewing by potential employers.	ASU (1st plc), NCAT (1st plc), NCSU (cust), UNCC (c connect), UNCG (jtrak), UNCCH (cust), UNCW (c connect), WCU (1st plc)	1st Place
Create 'career portfolio'	Students would be able to go to an on-line Web-based portfolio system and enter career information about themselves. They would then be able to share this information with potential employers as an enhanced on-line resume.	ASU (1st plc), NCAT (1st plc), NCSU (cust)	1st Place
Sign up for interview(s) and receive confirmation of interview time(s)	During the job search process when employers come to campus to interview students the students would be able to sign up for interview times through a Web page and receive confirmation of their schedule times either via e-mail or by checking the Web page.	ASU (1st plc), NCAT (1st plc), NCSU (cust), UNCC (c connect), UNCCH?, UNCG (jtrak), UNCW (c connect), WCU (1st plc)	1st Place
ORIENTATION			
View information on orientation	Students would be able to see all the orientation information and what they need to do to sign-up for each phase of orientation. The information could include housing information, computer requirements, etc.	FSU, NCAT, NCSU, UNCC, UNCG, UNCW, WCU - all have custom	Collaborative Development / Prospective Student Portal
REGISTRATION			
View course catalog	Students can view the university course catalog on-line.	ASU, ECU, FSU (wfs), NCAT, NCSA (wfs), NCSU (cust), UNCA, UNCCH, UNCC, UNCG, UNCP, UNCW, WCU, WSSU - rest have custom	SCT Web For Students
View indexed course catalog/search catalog	Students will be able to view an indexed on-line catalog. The catalog will be indexed (e.g., loaded into db, cross-referenced) to facilitate searches.	NCSU (cust), UNCCH (cust), UNCA (cust)	Collaborative Development
View course schedule	Students can view an updated class schedule including class sections, times, location, and professor.	ASU (wfs), ECU (cust), FSU (wfs), NCAT (cust), NCSA (wfs), NCSU (cust), UNCA (cust), UNCCH (cust), UNCC, UNCG (Banner), UNCP (cust), UNCW (cust), WCU (wfs)	SCT Web For Students
View course availability	Students would be able to see up to the second enrollment information for each course section to determine the number of open seats for the course.	ASU (wfs), FSU (wfs), NCSU (cust), UNCCH (cust), UNCG (banner), UNCA (wfs&custom), UNCW (wfs), WCU (wfs)	SCT Web For Students

Service	Description	Campuses with Service Web-enabled	Web Solution
View registration holds status	Students would be able to view outstanding holds and the necessary actions to clear holds. Students would be notified through a Web page or email when a hold is removed or placed on their record.	ASU (wfs), ECU (cust - has view information on holds capability), FSU (wfs), NCSA (wfs), NCSU (cust), UNCG (banner), UNCCH (cust), UNCA, UNCW (wfs), WCU (wfs)	SCT Web For Students
Register for classes	Student would be able to complete and submit their registration form and receive confirmation of form submission via e-mail.	ASU (wfs), ECU (cust), FSU (wfs), NCSU (cust), UNCA, UNCCH (cust), UNCG (banner), UNCW (wfs), WCU (wfs)	SCT Web For Students
View personal course schedule	Students would be able to view their course schedule upon completing registration, including course waitlist status.	ASU (wfs), ECU (cust), FSU (wfs), NCSA (wfs), NCSU (cust), UNCA, UNCCH (cust), UNCC, UNCG (banner), UNCW (wfs), WCU (wfs)	SCT Web For Students
Add/drop courses	Students would be able to add and drop courses on-line.	ASU (wfs), ECU (cust), FSU (wfs), NCSU (cust), UNCA, UNCCH (cust), UNCC, UNCG (banner), UNCW (wfs), WCU (wfs)	SCT Web For Students
Obtain faculty/department approval	If faculty / department approval is required to register for a course the student could get approval through a Web-based workflow process, telephone call, or email.	UNCA (testing wff), UNCW has it available via wfs but it's not used due to policy issues	SCT Web For Faculty & Web For Students
Use scheduling tool	Students would be able to use an on-line tool that would help search for courses that optimize graduation requirements and class schedule.	NCSU (cust), UNCCH (cust)	Collaborative Development
ALUMNI SERVICES			
Create 'alumni profile'	Students would be able to fill out a profile on themselves (including address, job, etc.) after they leave the University so the University has information about them as an alum. Alumni would be able to update the profile after they have graduated from the University.	NCSA (cust), NCSU (impltg BSR next yr), UNCCH (cust), UNCG (installing banner), WCU (cust)	SCT Web For Alumni
Make a donation	Alumni would be able to sign onto a Web page and submit a donation to the University via credit card.	NCSU (cust), UNCCH (cust), WCU (cust dev in process)	SCT Web For Alumni & Touchnet Payment Gateway
View information about alumni services	Alumni would be able to go to a Web page and see all the alumni services available.	ASU, ECU, FSU, NCSA, NCSU (cust), UNCCH, UNCC, UNCG, UNCP (cust), UNCW, WCU - all have custom	Collaborative Development
Participate in alumni/student match program	Alumni and students seeking a mentor would be able to join an on-line Web community to match and connect alumni with students.		Collaborative Development
CAMPUS BOOKSTORE			
Purchase items	Students would be able to buy textbooks on-line with a credit card, debit card, or campus ID card.	NCSU (b&n), UNCCH (cust), UNCG (b&n), UNCA (eFoll)	Requires further research into policies and available software
RECORDS			
Conduct 'what if' analysis on changing degrees/majors	Students would be able to see where they are in their degree and determine how they would apply the classes they've already taken to another degree if they changed majors. They would also be able to see how that change might affect their graduation date.	ECU (cust), NCSU (cust), UNCA (doing analysis on wfs/wff), UNCCH (cust), UNCG (installing banner)	Collaborative Development & SCT WFS/WFF/On-Course
Use GPA calculator	Students would be able to do 'what-if' scenario's to determine how many credits of a certain level are needed to raise their GPA to a desired goal.	ECU (cust), NCSU (cust), UNCC	Collaborative Development
View grades	Students would be able to view all the information contained in their transcript on-line for current and past semesters.	ASU (wfs), FSU (wfs), NCSA (wfs), NCAT (VoiceFx), NCSU (cust), UNCA (wfs), UNCCH (cust), UNCG (banner), UNCW (wfs), WCU (wfs)	SCT Web For Students
Conduct degree audit	Students would be able to see where they are in their degree - classes they have completed and those they have left to complete.	NCSU (cust), FSU (constructing wfs), UNCA (doing analysis on wfs/wff), UNCCH (cust), UNCC, UNCG (Banner), UNCW (wfs/wff), WCU (wfs)	SCT Web For Students
Request hardcopy (official) transcript	Students would be able to request an official transcript on-line. The student could enter the addresses of all the schools/businesses where they want to send an official transcript and pay the fees for this service on-line.	ECU (cust), UNCC, UNCG (installing banner)	Collaborative Development
Pay fee for hardcopy (official) transcript	Students would be able to pay the fee for their transcript on-line via a credit card, debit card, or campus ID card.		Collaborative Development

Service	Description	Campuses with Service Web-enabled	Web Solution
STUDENT ACCOUNTS			
Pay tuition and fees	Students could pay their tuition and fees by credit card either in person at the Bursar's office or over a Web page.	ASU (wfs), FSU (constructing wfs), NCSU (stud dir access-$10fee), UNCA (doing analysis on wfs&tnet), UNCW (wfs)	SCT Web For Students & Touchnet Payment Gateway
View financial records and account status	Student could view their student account on-line to see items charged into their account and the payment history.	ASU (wfs), FSU (wfs), NCSA (wfs), NCSU (cust), UNCA, UNCCH (cust), UNCG (banner), UNCW (wfs), WCU (wfs)	SCT Web For Students
Request refund	Students can request a refund be issued via direct deposit or mailed check. Students could sign up and terminate direct deposit service on-line. The student could also log into a Web page and enter or update the address they want their check to go to.	NCSU (cust), UNCCH?	Collaborative Development
STUDENT LIFE			
View campus events schedule	Students could view a list of campus events. They could also search for the events by different categories.	ASU (Brown Bear Calendar), FSU (cust), NCAT (campus main event), NCSA (cust), NCSU (cust), UNCA (cust), UNCC, UNCCH (cust), UNCG (koz), UNCP (cust), UNCW (cust), WCU (cust)	Sub-committee analyze existing SW Packages
View information on student clubs	Students could view a list of student clubs online with information on what the clubs does, who is involved and their regular meetings.	ASU, ECU, FSU, NCAT, NCSU, UNCA, UNCCH, UNCC, UNCG, UNCP, UNCW, WCU, WSSU - all have custom	Collaborative Development
View information on health services	Students could view information on where to find campus support groups or where to go to get specific heath services.	ASU, FSU, NCSU, UNCA, UNCCH, UNCC, UNCG, UNCP, UNCW, WCU - all have custom	Collaborative Development
Purchase tickets for campus events	Students could view campus events and purchase tickets on-line via credit card, debit card, or campus ID card.	WCU (cust)	Collaborative Development
Sign up for a student club	Students could join a club on-line.	NCSU (cust)	Collaborative Development
Visit a student chat room	Students could join chat rooms around specific subject areas, exchange information and converse.	ASU (Web CT), NCSU (cust), UNCW	Campus Pipeline